## http://www.iflorist.co.uk/

live chat with their customer service

1<sup>st</sup> September

You are now being connected to an advisor. Your expected wait time is 0 minutes. You are number 1 in queue.

You are now chatting with 'Abigail'

Abigail: Hello. Welcome to . How may I assist you today?

Salvatore Conte: Hallo Ms. Abigail

Abigail: Hello

Salvatore Conte: thanks so much

Salvatore Conte: just 2 simple questions, Dear Madame

Salvatore Conte: first one is if possible to deliver flowers to a jail

Salvatore Conte: and second if you have a message service to deliver a short message together flowers

Abigail: Sure I would be happy to assist.

Abigail: Kindly give me a moment to check that for you

Salvatore Conte: In the meanwhile I add that we from all Europe we wish send flowers to Iranian innocent

woman Pegah, facing death in a British jail.

Abigail: Thats so nice of you.

Salvatore Conte: If your shop has the civilization ho help us in this human assistance to Ms. Pegah, we put

on internet your shop link and we use it for all the deliveries **Salvatore Conte:** May be you have heard of her in the last days **Salvatore Conte:** She suffered a neverending persecution

Abigail: Thank you very much for considering us.

Abigail: Yes I know about it.

Abigail: Please wait while I check that for you

Salvatore Conte: from Iran and now unfortunately also in Great Britain

Abigail: I understand.

Abigail: Well I have checked it for you. You can place an order for Ms Pegah

Abigail: But you need to make the order from the florist section

Salvatore Conte: We don't ask special prices but just the certainty Pegah can receive these flowers

Salvatore Conte: that for her can mean "no suicide" Salvatore Conte: where can I find this section?

Abigail: I would not be able to guarantee that but the flowers will be sent through our local florist and if they

are permitted to enter the premises flowers will surely be delivered

Abigail: I will tell what it is. Abigail: Please wait

Salvatore Conte: ok, thanks

**Abigail:** Please click on this link (http://www.iflorist.co.uk/c-50-same-day-flowers.aspx)

**Abigail:** All the flowers here are the florist delivered flowers. **Salvatore Conte:** ok, so this means the delivery is more accurate?

Abigail: yes

Salvatore Conte: You do have a message service in this way?

Abigail: Yes we do have that too

Salvatore Conte: I find a proper link during purchase procedure?

Abigail: once you select any bouquet it will t ake you to the next screen where you would be given a box to

enter your message

Salvatore Conte: thanks so much Salvatore Conte: You are very kind

Abigail: But it only depends if our florist and if they are permitted to enter the premises flowers will surely be

delivered. Please keep in mind

Abigail: My pleasure. If the flowers were not been delivered your money will be refunded

Salvatore Conte: I was Salvatore Conte from Rome Of worldwide movement to save an innocent woman

from death

Salvatore Conte: Oh, tahnk you so much for refunding option

Abigail: Its great to speak to you.

Abigail: My pleasure

Salvatore Conte: I inform other Groups. of course it's possibile Police accept flowers and then they don'd

deliver to Pegah

Salvatore Conte: But this is a risk as each thing of life when cruelty is winning

Abigail: yes.
Abigail: Very true

Salvatore Conte: thank you again ahave a nice day

Abigail: Same to you. Have a wonderful day, and may god bless you

Salvatore Conte: you too

**Abigail:** Thanks

Abigail: Is there anything else that I can assist you with today?

Salvatore Conte: you was kind and honest, the maximum we could ask, like a flower of yours

Abigail: Thank you so much. We would love to serve u again

Salvatore Conte: But Next time we'd like to not send flowers to an innocent woman menaced of death

Abigail: Sure I wish that too

Salvatore Conte: so bye and thanks again

Abigail: Thank you for chatting. Should you have any questions please contact us at anytime.

Salvatore Conte: ok, thank you so much again